### UHR Showcasing Good Practice –

### Delivery of the HR 'Dynamic Engaged People' Plan

Ros Simpson & Ian Hodson





Shortlisted: Exceptional HR 'Team of the Year'

- Alignment to the Lincoln Strategy
- People Focus
- Team Structure & Alignment
- Progression of key initiatives
- Organisational Impact
- Cross team collaboration









- Vision Employer of Choice
- Mission
- Values

UoL Strategic Plan

- Teaching Excellence and a Great Student Experience
- Research with Impact
- Graduate Success
- Strong Partnerships and Employer Engagement
- Dynamic Engaged People

HR People Plan

- Aligning fully to the University Vision and University Strategic Plan
- Key themes developed



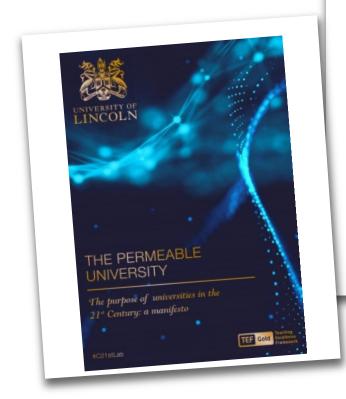


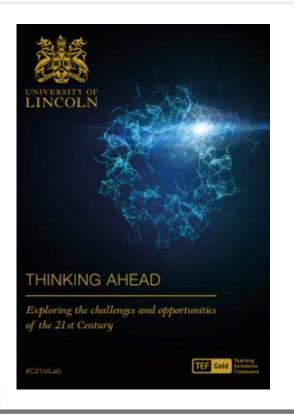
# 21st Century Lab

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The work of the 21st Century Lab has evolved over time. Just as we propose that universities should become more permeable, we aim to work in this way ourselves.

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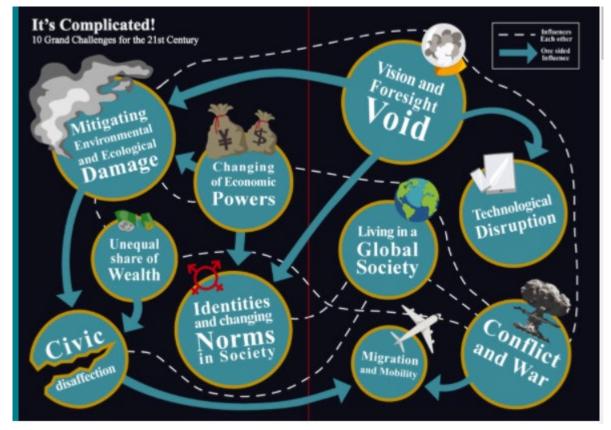








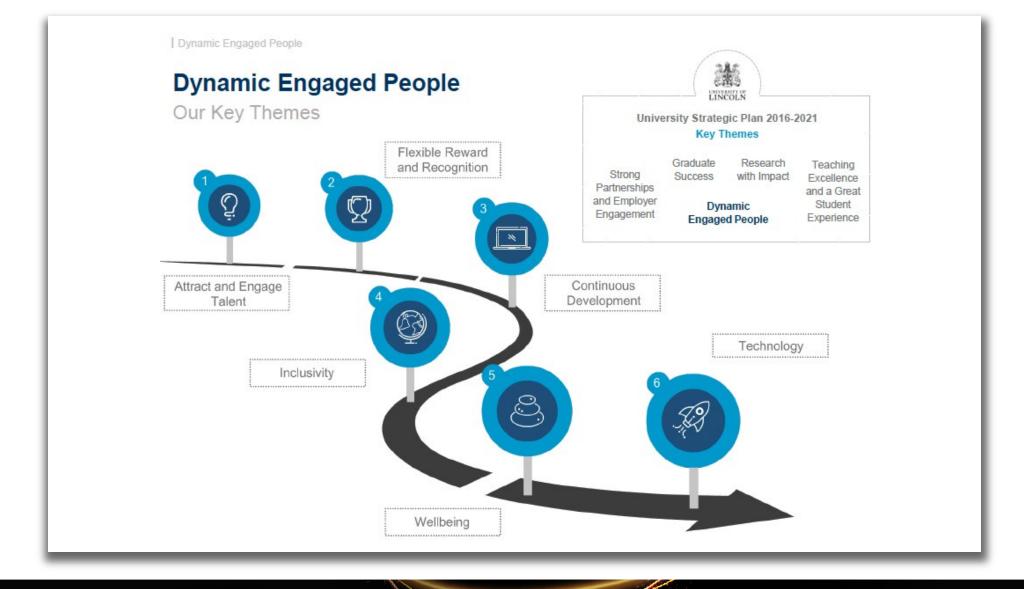
### 21st Century Lab – 10 Grand Challenges



21stcenturylab.lincoln.ac.uk











THEME 1

ATTRACT AND ENGAGE TALENT



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We will be clearly recognised as an excellent employer and will ensure we remain a destination of choice ensuring that talented people choose to build their careers at Lincoln

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THEME 2

FLEXIBLE REWARD AND RECOGNITION



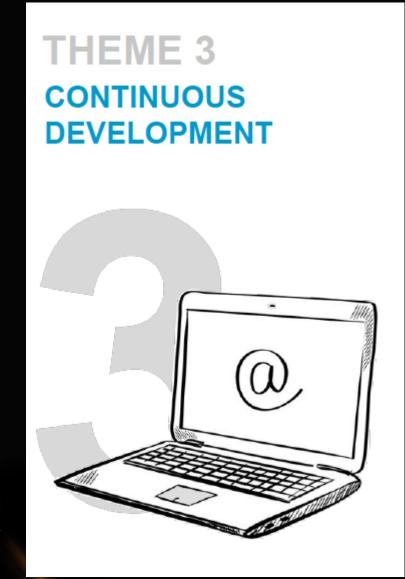
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We will recognise staff who are innovative in their practices, and who believe in our mission and can bring ideas and energy to deliver our ambitions

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We will work with all staff to ensure that they are clear about what is expected and provide the appropriate support to succeed in their roles. However, we expect our staff to be proactive and develop themselves to improve how they work and how the organisation performs

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THEME 4
INCLUSIVITY



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We will create a flexible and open university that encourages and supports collaborative working across boundaries and disciplines

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Our facilities will support the wellbeing, productivity and lifelong development of our students and staff

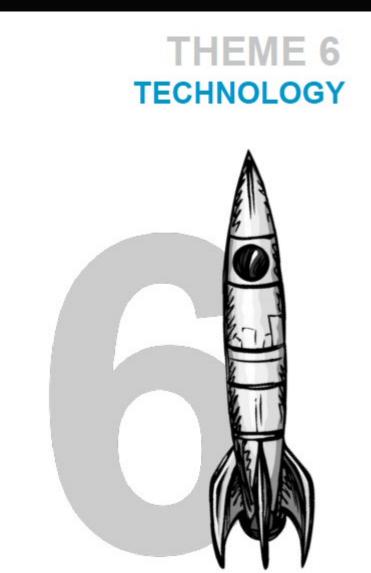
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We will create positive and enabling environments to support creativity and innovation enabling technologies

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### <u>Case Study 1 : Reward Engagement</u> <u>The problem</u>

- Reward Package has evolved with the organisation so lacked identity
- Few touchpoints with employees post commencement
- Benefits not associated with the employer
- Higher expectation of accessibility
- No engagement tools to keep in touch
- No ability for the employee/manager reward relationship to exist
- Lack of fun so disconnect with the culture

### <u>University of Lincoln – Reward Engagement</u> The solution

- Identifiable as the University
- Dynamic Engagers
- Peer to peer recognition
- Underpinning financial reward mechanism
- A simple standardised overview of each benefit on offer
- Update announcements of new benefits or changes that impact benefits or competitions
- Grouping of like benefits
- Reflection of the culture and labour markets











































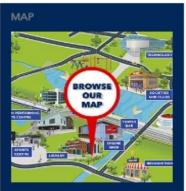




CycLin



Linc-On Lifestyle



Campus Alley

Career & Development Centre

Family Benefits

Financial Wellbeing

Lifestyle Discounts

Salary+

Societies & Clubs





















Bikes are available to hire from the Sports Centre. Find out more at estates.lincoln.ac.uk/cycling

This is a bike hire scheme ran by the University in partnership with Halfords. The scheme enables individuals to hire bikes on a short or long term basis.

#### Eligibility:

This benefit is open to all staff and students

#### Further Details:

There are 90 bikes available for hire from the sports centre A returnable deposit is required when hiring a bike The hire cost covers third party liability insurance







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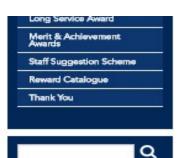
m.	Claire Kenne	
2	Reward and	Benefit
HF .		

How did this colleague shine? Select the most appropriate

Please Select...

Now tell us what they did.

And tell us - in your own words - a few of the details. Please note, this text will appear on the thank you card.



Please select your ecard





O Thank You eCard







Respect eCard

Ambition eCard





Student Engagement eCard

Equality eCard

Submit

### Measures Of Success And Return On Investment – Reward Engagement

#### **Tangible Measures**

- Recognition nominations
- Benefit take ups
- Feedback surveys
- Site Interaction

### **Intangible Measures**

- Culture
- Work/Life Interaction
- Employer brand
- Motivation in the workplace
- Ability to attract





### <u>Case Study 2: Transitioning to DC Pension</u> The problem

- Threat of DB pensions to longer term financial stability
- DB not always valued as a motivational benefit in employment cycle
- Generational savings habits have changed
- DB contribution levels are making the scheme unaffordable
- Limitation on investment in broader reward package
- Financial wellbeing requires more diversity in savings vehicles
- Financial education hindered



### <u>Case Study 2: Transitioning to DC Pension</u> The Solution

- Scoping exercise and engagement with Board and Unions
- New subsidiary company created to engage new professional services staff
- DC scheme introduced with matching mechanism
- Financial education programme introduced
- Additional life assurance procured with improved cover
- Broader financial vehicles introduced
- Minimum membership and international restrictions removed



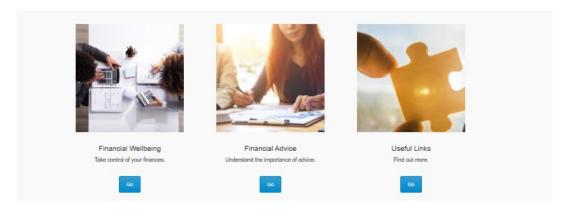
### <u>Case Study 2: Transitioning to DC Pension</u> The Results

- Now saving £110k per month compared to DB pension
- LifeChoice portal launched
- Workplace ISA launched
- Current account, debt consolidation and pay day advance launched
- DC workshop embedded in to financial education
- No impact on recruitment



### <u>Case Study 2: Transitioning to DC Pension</u> <u>The Results</u>

This website has been specifically created to support University of Lincoln employees with their financial wellbeing. It includes useful information on things to consider for your lifestyle, along with online tools and support with debt and budgeting.



#### Stay Connected



### **Additional Team Achievements**

- Becoming a more agile employer
- Global professor recruitment campaign
- Associate Lecturer Review project
- Pay Gap Action planning
- Progression of 5 pillars of wellbeing plan
- Armed Forces Gold Employer Recognition
- CIPP Payroll Assurance accreditation
- Communication improvements
- Partnering organisational growth



## People focus for 20/21

- Agility
- Outcomes focussed
- Wellbeing
- Mental Health
- Resilience







# Thanks For Listening



